![NCDEX logo](NCDEX - Pragati ka Solid Exchange)

NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED

Circular to all trading and clearing members of the Exchange

Circular No.   : NCDEX/TECHNOLOGY-037/2025

Date   : October 29, 2025

Subject   : Mock Trading with Primary DR Site Failover on November 1, 2025

Reference is drawn to SEBI circular No. SEBI/HO/MRD1/DTCS/CIR/P/2021/33 dated March 22, 2021 regarding "Guidelines for Business Continuity Plan (BCP) and Disaster Recovery (DR) of Market Infrastructure Institutions (MIIs)". Exchange is pleased to announce a mock session on Saturday, 1 **November 2025** from it's DR site.

W.r.t safer participation of Retail investors in Algorithmic trading:

• Members are requested to refer circular No. NCDEX/TRADING-025/2025 dated July 24, 2025 on SOP for implementation of Safer participation of retail investors in Algorithmic trading and circular No. NCDEX/TRADING 030/2025 dated September 19, 2025. The functionalities as per the aforesaid circulars shall be available for testing in the mock of November 1, 2025.

• Further members can test the same in the test environment of the Exchange. Kindly refer circular No. NCDEX/TECHNOLOGY-032/2019 dated August 1, 2019 Continuous Mock Environment / Test Market Enhancement w.r.t timings for the daily test environment of the Exchange.

The Exchange will do an intraday failover to its DR site to test its recovery and response mechanisms in the event of a disaster.

Schedule for mock trading from Primary site:

Particulars	Trade Timing Saturday, 1 November 2025	Trade Modification Timing
Pre-open	10:45 AM - 11:00 AM	-
All Commodities	11:00 AM – 1:00 PM	11:00 AM – 1:00 PM
Abrupt disconnection by Exchange	**Anytime between 12:50 PM – 1:00 PM**	

Members may please note that trading will be abruptly disconnected by the Exchange anytime between **12:50 PM to 1:00 PM**. and member login access will be disabled till migration to the DR site. Members are advised to take backup of their mock trading data, if required for reconciliation, when the mock trading resumes from the DR site as mentioned below.

Schedule for mock trading from DR site:

Particulars	Trade Timing Saturday, 1 November 2025	Trade Modification Timing
Pre-open	01:45 PM - 02:00 PM	-
All Commodities	02:00 PM – 05:00 PM	02:00 PM – 05:15 PM
Re-Login Session	**07:00 PM to 07:30 PM**	

Members may please note that no changes are required at their end for connecting to the DR site.

The contact numbers of Customer Service Team are as follows:

Department	Contact Number
NCDEX Customer Service Group	1800 266 2339 / 1800 103 4861

Pending orders will not be carried forward to the DR Site. The pending orders need to be canceled at Member's end.

Trades resulting from both sessions shall not attract any obligation in terms of funds and commodities pay-in / pay-out.

Members should ensure to put in place adequate mechanism to restore their trading systems to 'production state' at the end of the testing session so as to ensure integrity of stock brokers' trading system.

Scope of Mock

- Trading
- NEXTRA
- Web Extranet
- Web NCFE
- Tick By Tick (TBT)

Web NCFE and Web Extranet

Members are hereby requested to note that production Web NCFE and Web Extranet will not be available from **Saturday, 1 November 2025, 02:00 A.M till 09:00 P.M**. However, for the purpose of mock, the test NCFE portal will be available.

Please refer to Annexure 'A' for activities to be performed for Web NCFE.

Members are requested to note that client allocation, client collateral segregation reporting and limit files for production will not be processed on Saturday, 1 November 2025 from 12:00 AM to 09:00 PM.

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Mock URLs

Please refer to the URLs below that will be used during the mock session.

| Member Extranet | https://mockwebextranet.ncdex.com/Login.aspx |
| Web NCFE | https://mockncfe.ncdex.com/Login/NCFEMain.aspx |

BOD and EOD Files for Mock Session

All BOD files i.e. NCDEX.zip, BMS_RA, BMS_RPF will be available on the Extranet Common server from the below secured FTP path on port 990 - common/Mock/

Files will also be available at Extranet Common server - https:\\common.ncdex.com\ at NCDEXDocs --> Mock Section.

Trading members may kindly note that they shall be able to download their end-of-day files from their respective mock folders on the Member Extranet server post mock.

Tick By Tick (TBT) broadcast testing

Tick by Tick Trading Market Data for Derivatives segment will be available to members. They can test Tick by Tick (TBT) broadcasts by connecting to the TBT gateway through a separate MPLS/P2P connection. Members are requested to use TBT compliant software for connecting to the TBT gateway.
Members using third party CTCL software of empaneled vendors or in-house developed systems can use this opportunity to test their respective trading application during mock trading sessions for various functionalities.

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Members are requested to participate actively in the mock trading session from all trading software and re-login into the live environment to check the connectivity and to avoid any login issues on **Monday, 3 November 2025**.

For and on behalf of
National Commodity & Derivatives Exchange Limited

Shreekanth Shivram

Senior Vice President – Technology

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For further information / clarification, please contact

      1.   Customer Service Group on toll free number: 1800 26 62339

      2.   Customer Service Group by e-mail to : askus@ncdex.com

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Annexure 'A'

Details of activities to be performed by members in Web NCFE and Common/Member Extranet

- Members are requested to perform the following activities by logging on to NCFE and Extranet. These activities are crucial for daily operations.
- User Management including user creation, role management.
- Client Module which includes Client Creation/modification/deletion.
- Trades Details Tab including Fresh Position Violation, Contract Level OI, Commodity level OI Violation, View Net Position, View Online Trades, Download Trade Details.
- TRD Member ID table which includes Changes in Connectivity Type, Change of User Type, User Name, Shift User ID, Create User ID and Delete User ID.
- EPI marking
- Download files provided by the Exchange through Extranet
- Submit square-off orders to the Exchange.
- Request password reset for CTCL users.
- Allocation and Non cash limit file upload during the DR session.