
NATIONAL COMMODITY CLEARING LIMITED

Circular to all Clearing Members of the Clearing Corporation

Circular No. : NCCL/MEMBERSHIP- 009/2026

Date : September 22, 2026

Subject : Compliance with TRAI directions and guidelines

This is with reference to various directions issued by TRAI which were communicated to MIIs/regulated entities by SEBI from time to time. In this regard, registered intermediaries are advised to take note of the following for necessary compliance.

1. To integrate with the DoT's Mobile Number Revocation List (MNRL), if not done, and to establish suitable processes for periodic reconciliation and updating of customer records. Also, the entities should build MNRL checks into risk, authentication and communication workflows.
2. To use the 1600 numbering series strictly for service and transactional calls, and not for promotional calls.
3. To ensure compliance with TRAI's Direction dated 18.11.2025 on pre-tagging of variable fields in SMS Content Templates. The concerned entities shall review all SMS content templates, preferably those used during the preceding 90 days, identify and appropriately pre-tag all variable fields, and rectify deficiencies observed during logger-mode scrubbing within the stipulated timeline. In view of the upcoming activation of blocker mode, there is a need for timely completion of the exercise to avoid disruption of legitimate SMS communications, since, after activation of blocker mode, SMS messages failing the prescribed variable-field validation shall not be delivered. Access Providers have been directed by TRAI to extend necessary technical and operational assistance to the concerned entities for identification and rectification of deficiencies.
4. To undertake consumer awareness campaigns on the 1600 and 140 numbering series to promote consumer recognition and trust.

Clearing Members are requested to take note of the above requirements and ensure compliance with the directions and guidelines issued by TRAI at all times.

For and on behalf of
National Commodity Clearing Limited

Ketan Jadhav
Assistant Vice President- Regulatory

For further information / clarifications, please contact

1. Customer Service Group on toll free number: 1800 266 6007
2. Customer Service Group by e-mail to : contactus@nccl.co.in